



## Volunteer Statement of Intent

As a volunteer with Meals On Wheels of San Francisco, I will:

- 1) Commit to engaging with Meals On Wheels clients for at least six months, if engaging in the Friendly Visitor\*, Shopper, Adopt-A-Building, Meal Delivery Assistant or Home-Delivered Grocery delivery role
- 2) Follow the policies and procedures as defined in the Volunteer Handbook or other MOWSF-provided direction
- 3) Act as eyes and ears of the organization, looking out for and reporting back on any issues that may be affecting a client's well-being
- 4) Communicate with Meals On Wheels
  - Regarding any client issue/concern
  - Any need to change or end my volunteer arrangement
  - Via the Salesforce web tool (at least once per month) to report my volunteer hours served by month
- 5) Provide the required attention and unhurried time to support the client in my chosen volunteer role(s)
- 6) Never accept a monetary tip, substantial gift, or financial payment from the client
- 7) Maintain strict confidentiality regarding all client information
- 8) Make a concerted effort to create a meaningful and lasting connection with the client

As a Meals On Wheels of San Francisco Volunteer, I agree to the above volunteer statement.

Volunteer Signature \_\_\_\_\_

Volunteer Name (Please Print) \_\_\_\_\_

Date \_\_\_\_\_

\* Provided that there is a mutually beneficial and successful volunteer-client match.